



HELIOS: HDN-5004

4 Bay Disk-less Desktop NAS

Excellent performance packed in our smallest four bay desktop model ever. Meet HDN-5004 the SMB workhorse that simplifies storage needs at the push of a button. The simplicity of the web interface powers you to make most configuration changes with the click of a mouse.



## File sharing across platforms

File sharing across platforms empowers you to connect a variety of clients from different architectures. Clients running any enterprise operating system can connect with either SMB/CISF style Windows file shares, Network File System (Unix or Unix like shares) and Apple File Shares. If that wasn't enough why not also harness the power of FTP, iSCSI (block sharing) and WebDAV. Supporting various platforms is now easy, Windows, Mac OS X, and several Linux distributions can now connect with no additional software or configuration. There's also bundled in support for Time Machine backups for offices with clients that run Apple OS X.



#### Intuitive web interface

We understand our clients and their needs. We understand that simplifying complex administrative tasks is vital to streamlining workflow for system administrators. Every day to day administrative task can be done from the convenience of your mouse and a web browser. The step by step setup process further simplifies configuration. Tasks such as volume creation or setting devolved permissions for specific shares or updating your system can be done with confidence. For folks who prefer hands-on control there's also the option to log into the FreeBSD shell prompt. From the software design to feature selection and testing the storage OS is designed with one key goal - ease of use.



#### Enterprise-grade ZFS protection

Our storage OS is powered by ZFS which is designed for data integrity inside and out. RAID-Z, the software RAID that is part of ZFS offers single parity protection like RAID 5, but without the "write hole" vulnerability thanks to the copy-on-write architecture of ZFS. The additional levels RAID-Z2 and RAID-Z3 offer double and triple parity protection, respectively. A software mirror option is also available. When creating a new volume the setup wizard form updates with available parity options depending on number of disks you have selected, thus removing the guesswork from the process. Every ZFS filesystem is also verified with checksums from top to bottom to ensure data integrity. If inconsistencies are found, parity blocks can be used to repair corrupt data. A regular scrub is turned on by default and can be rescheduled or configured from the web interface.



On-demand, enterprise-level snapshots make data loss a thing of the past

Accidents can happen, which is why and thanks to ZFS, snapshots of the entire filesystem can be made and saved at any time. As long as a snapshot exists, administrators can access files as they were when the snapshot was made. Snapshots can be made on a one-off basis or scheduled as a cron job from the web interface. At any time, the entire filesystem can be rolled back to the most recent snapshot. Older snapshots can be cloned and accessed to recover data from that version of the filesystem. From the web interface, users can see how much space a particular snapshot is occupying on the volume and delete, clone, or roll back to individual snapshots as needed.



#### Local and remote replication

Snapshots aren't just local backups, in fact they can be saved on remote locations as well. Replicating snapshots of the file system to a remote ZFS file system creates an exact duplicate. Backing up large amounts of data often can consume large bandwidth which is why ZFS snapshots can be sent incrementally, bringing down the size of each backup to just the changes that were made since the last snapshot. When disks fail or data on disk becomes inconsistent or corrupt it is straight forward to restore a remotely saved backup on to a fully functioning machine within minutes.



## Encryption

We understand the value of data which is why encryption is at the forefront of our product design. Entire volumes can be encrypted during initialization, providing industry standard AES-XTS encryption which can be hardware-accelerated (when the processor has AES-NI capability). Encrypted volumes can only be read by systems in possession of the master key for that volume. The user can optionally create a passphrase to add extra protection for their system against loss or theft. Encryption allows for confidence when retiring and recycling hard drives because the drives no longer need to be wiped provided the master keys are obliterated.

#### **ZFS IS DESIGNED FOR BUSINESS**

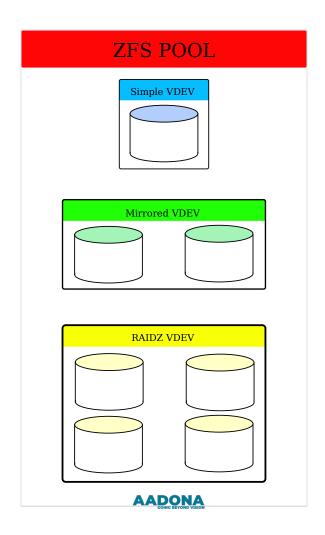
ZFS is an enterprise-ready file system and volume manager with unprecedented flexibility and an uncompromising commitment to data integrity. ZFS is a truly next-generation file system that eliminates most, if not all of the shortcomings found in legacy file systems and hardware RAID devices. Once you go ZFS, you will never want to go back.

Businesses can not afford data loss and creating snapshots ensures that your data is safe and never lost. ZFS creates a chain of trust for your data by checksumming data when it is written and verifying the checksums when it is read. It even checksums the metadata that describes the file system and allows you to periodically verify all checksums to determine if your infrequently-used data or backups are suffering silent data corruption. By taking these precautions, ZFS will never return you corrupt data from disk.

### PROTECTION AND SECURITY FOR YOUR CRITICAL DATA

The Helios range is designed keeping in mind business needs for maximum uptime. Downtime can reduce productivity and profitability and we wanted to design our NAS products keeping this in mind. The Helios range offers peace of mind to administrators in the form of all the standard RAID options

- Mirrored VDEV's (similar to RAID1)
- Striped Mirrored VDEV's (similar to RAID10)
- RAIDZ (one disk parity)
- RAIDZ2 (two disk parity)
- RAIDZ3 (third disk parity)
- Nested RAIDZ (similar to RAID50 or RAID60)



#### SEAMLESS INTEGRATION WITH BUSINESS PROCESSES

Businesses today are multi-channel, cross-department, intra team arrangement of staff working at peak efficiency and this arrangement shouldn't have to change from the introduction of new hardware. The Helios range is designed to adapt to your business processes and not the other way round.

We also take the guesswork out of configuring your NAS. ZFS helps you avoid most storage planning mistakes by pooling together the blocks provided by all of your disks and allowing you to divide the available space into highly-configurable file systems. ZFS includes the permissions and quotas of traditional file systems but also includes transparent compression levels, capacity reservations, and clonable snapshots. This allows administrators to seamlessly integrate their permissions structure in line with their team structure and organization work environment.

# **SPECIFICATIONS**

|                             | Hardware specifications                                     |
|-----------------------------|---|
| CPU CPU                     | Intel Pentium Dual Core (3.7GHz)                            |
| Hardware encryption engine  | Yes   |
| nstalled memory             | 8 GB  |
| Memory slots                | 4   |
| Drive bays                  | 4   |
| 3.5"                        | Yes   |
| 2.5"                        | Yes (addon bracket required)                                |
| SSD                         | Yes   |
| HDD                         | Yes   |
| Number of HDD slots         | 4   |
| Maximum Capacity Supported  | 64 TB   |
|                             | PHYSICAL INTERFACES   |
| JSB                         | 2 USB 3.1   |
| xpansion Port               | 1   |
| IG RJ45 LAN                 | 1 port  |
| PCIe slots                  | 1 PCI-E 3.0 x4  |
| hysical Specifications      |   |
| Size (DxWxH)                | 263mm x 195mm x 197mm                                       |
| Veight                      | 4.1 kg  |
| System fan                  | 1   |
| AC input power voltage      | 100V to 240V AC   |
| ower frequency              | 50/60Hz, single phase                                       |
| ower Supply                 | 250W  |
| Operating temperature       | 5°C to 35°C (40°F to 95°F)                                  |
| Storage temperature         | -20°C to 60°C (-5°F to 140°F)                               |
| Relative humidity           | 5% to 95% RH  |
| Maximum operating altitude  | 5,000 m (16,400 ft)   |
|                             |   |
|                             | Software specifications                                     |
|                             | SYSTEM  |
| Operating system            | Yes (Preloaded NAS OS)                                      |
|                             | SHARING   |
| Apple Filing Protocol (AFP) | Yes   |
| NFS                         | Yes   |
| VebDAV                      | Yes   |
| SMB                         | Yes   |
| CIFS                        |   |
| Block (iSCSI)               | Yes   |
|                             | REPORTING   |
| mail alerts                 | Nightly alerts containing information about health of disks |
| CPU usage reporting         | Yes (NAS health reports)                                    |

| Send alerts to   | 1. AWS-SNS 2. E-mail 3. InfluxDB 4. Mattermost 5. OpsGenie 6. PagerDuty 7. Slack 8. SNMP Trap 9. VictorOps    |
|--|---|
| R  | EPORTS AVAILABLE FOR  |
| CPU  | Yes   |
| Disk   | Yes   |
| Memory   | Yes   |
| Network  | Yes   |
| Partition  | Yes   |
| System   | Yes   |
| Target   | Yes   |
| UPS  | Yes   |
| NFS  | Yes   |
| ZFS  | Yes   |
|  | WEB UI  |
| Built in themes  | Yes   |
| Custom themes  | Yes   |
|  | ADD ON FEATURES   |
| Plugins available for  | 1. Create real time local cloud backup  |
|  | 2. Media center 3. Antivirus 4. Bittorrent client 5. Minecraft server   |
|  | Antivirus     Bittorrent client   |
| Snapshots  | 3. Antivirus 4. Bittorrent client 5. Minecraft server   |
| Snapshots Replication  | 3. Antivirus 4. Bittorrent client 5. Minecraft server  DATA MANAGEMENT  |
|  | 3. Antivirus 4. Bittorrent client 5. Minecraft server  DATA MANAGEMENT  Yes                                   |
| Replication  | 3. Antivirus 4. Bittorrent client 5. Minecraft server  DATA MANAGEMENT  Yes  Yes                              |
| Replication Rollback   | 3. Antivirus 4. Bittorrent client 5. Minecraft server  DATA MANAGEMENT  Yes  Yes                              |
| Replication Rollback Clones  | 3. Antivirus 4. Bittorrent client 5. Minecraft server  DATA MANAGEMENT  Yes  Yes  Yes                         |
| Replication Rollback Clones Encryption   | 3. Antivirus 4. Bittorrent client 5. Minecraft server  DATA MANAGEMENT  Yes  Yes  Yes  Yes  Yes               |
| Replication Rollback Clones Encryption Mirroring RAID  | 3. Antivirus 4. Bittorrent client 5. Minecraft server  DATA MANAGEMENT  Yes  Yes  Yes  Yes  Yes  Yes          |
| Replication Rollback Clones Encryption Mirroring RAID  | 3. Antivirus 4. Bittorrent client 5. Minecraft server  DATA MANAGEMENT  Yes  Yes  Yes  Yes  Yes  Yes  Yes  Ye |
| Replication Rollback Clones Encryption Mirroring RAID  | 3. Antivirus 4. Bittorrent client 5. Minecraft server  DATA MANAGEMENT  Yes  Yes  Yes  Yes  Yes  Yes  Yes  Ye |
| Replication Rollback Clones Encryption Mirroring RAID MA   | 3. Antivirus 4. Bittorrent client 5. Minecraft server  DATA MANAGEMENT  Yes  Yes  Yes  Yes  Yes  Yes  Yes  Ye |
| Replication Rollback Clones Encryption Mirroring RAID MA IPMI WebUI  | 3. Antivirus 4. Bittorrent client 5. Minecraft server  DATA MANAGEMENT  Yes  Yes  Yes  Yes  Yes  Yes  Yes  Ye |
| Replication Rollback Clones Encryption Mirroring RAID  M. IPMI WebUI REST API SSH Telnet                             | 3. Antivirus 4. Bittorrent client 5. Minecraft server  DATA MANAGEMENT  Yes  Yes  Yes  Yes  Yes  Yes  Yes  Ye |
| Replication Rollback Clones Encryption Mirroring RAID  MA IPMI WebUI REST API SSH Telnet SNMP                        | 3. Antivirus 4. Bittorrent client 5. Minecraft server  DATA MANAGEMENT  Yes  Yes  Yes  Yes  Yes  Yes  Yes  Ye |
| Replication Rollback Clones Encryption Mirroring RAID  MIPMI WebUI REST API SSH Telnet SNMP NIS                      | 3. Antivirus 4. Bittorrent client 5. Minecraft server  DATA MANAGEMENT  Yes  Yes  Yes  Yes  Yes  Yes  Yes  Ye |
| Replication Rollback Clones Encryption Mirroring RAID  MA IPMI WebUI REST API SSH Telnet SNMP NIS LDAP               | 3. Antivirus 4. Bittorrent client 5. Minecraft server  DATA MANAGEMENT  Yes  Yes  Yes  Yes  Yes  Yes  Yes  Ye |
| Replication Rollback Clones Encryption Mirroring RAID  MIPMI WebUI REST API SSH Telnet SNMP NIS LDAP Kerberos Realms | 3. Antivirus 4. Bittorrent client 5. Minecraft server  DATA MANAGEMENT  Yes  Yes  Yes  Yes  Yes  Yes  Yes  Ye |
| Replication Rollback Clones Encryption Mirroring RAID  MA IPMI WebUI REST API SSH Telnet SNMP NIS LDAP               | 3. Antivirus 4. Bittorrent client 5. Minecraft server  DATA MANAGEMENT  Yes  Yes  Yes  Yes  Yes  Yes  Yes  Ye |

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|---|------------|--|
| Virtualization                                      | Yes        |  |
| F:  | SECURITY   |  |
| Firewall  | Yes        |  |
| Encrypted shared folder                             | Yes        |  |
| SMB encryption                                      | Yes        |  |
| FTP over SSL/TLS                                    | Yes        |  |
| SFTP  | Yes        |  |
| Rsync over SSH                                      | Yes        |  |
| Login auto block                                    | Yes        |  |
| Let's Encrypt support                               | Yes        |  |
| HTTPS   | Yes        |  |
|   | FTP SERVER |  |
| Bandwidth control for TCP connections               | Yes        |  |
| Custom FTP passive port range                       | Yes        |  |
| Anonymous FTP                                       | Yes        |  |
| FTP SSL/TLS and SFTP protocol                       | Yes        |  |
| BACKUP TOOLS  |            |  |
| Windows Backup support                              | Yes        |  |
| Apple Time Machine support                          | Yes        |  |
| Support for rsync                                   | Yes        |  |
| TrueOS Life Preserver                               | Yes        |  |
| Asigra Backup (Plugin)                              | Yes        |  |
| Tarsnap (Plugin)                                    | Yes        |  |
| BRU Server (Plugin)                                 | Yes        |  |
| Syncthing (Plugin)                                  | Yes        |  |
| BackupPC (Plugin)                                   | Yes        |  |
|   | CLOUD SYNC |  |
| One or two-way synchronization                      | Yes        |  |
| Amazon Drive  | Yes        |  |
| Amazon S3-compatible storage                        | Yes        |  |
| Box   | Yes        |  |
| Dropbox   | Yes        |  |
| Google Cloud Storage                                | Yes        |  |
| Google Drive  | Yes        |  |
| Microsoft OneDrive                                  | Yes        |  |
| OpenStack Swift-compatible storage                  | Yes        |  |
| WebDAV servers                                      | Yes        |  |
| ACCESS  |            |  |
| Supports creating user accounts                     | Yes        |  |
| Supports creating user groups                       | Yes        |  |
| Supports assigning permissions to groups            | Yes        |  |
| Supports assigning permissions to users             | Yes        |  |
| (User access rights)                                |            |  |
|   |            |  |
| User/Folder Quota                                   | Yes        |  |
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Yes

|                                   | CLOUD SYNC  |  |  |
|-----------------------------------|---|--|--|
| Compatible cloud services         | 1. Amazon S3 2. Backblaze B2 3. Box 4. Dropbox 5. FTP 6. Google Cloud Storage 7. Google Drive 8. HTTP 9. hubiC 10. Mega 11. Microsoft Azure Blob Storage 12. Microsoft OneDrive 13. pCloud 14. SFTP 15. WebDAV 16. Yandex |  |  |
| Supports SSH connections          | Yes   |  |  |
|                                   | AUTOMATION  |  |  |
| Supports CRON jobs                | Yes   |  |  |
| Init and shutdown scripts         | Yes   |  |  |
| Rsync scheduled tasks             | Yes   |  |  |
| Rsync Module mode                 | Yes   |  |  |
| Rsyc over SSH                     | Yes   |  |  |
| Scheduling S.M.A.R.T tests        | Yes   |  |  |
| Periodic snapshots                | Yes   |  |  |
| Snapshot autoremoval              | Yes   |  |  |
| Periodic replication              | Yes   |  |  |
| Scrub tasks                       | Yes   |  |  |
| Cloud sync task                   | Yes   |  |  |
| Setting Resilver priority         | Yes   |  |  |
| Background services               | Yes   |  |  |
| AFP configuration service         | Yes   |  |  |
| Dynamic DNS service               | Yes   |  |  |
| FTP access (incoming connections) | Yes   |  |  |
| Anonymous FTP                     | Yes   |  |  |
| iSCSI service                     | Yes   |  |  |
| LLDP service                      | Yes   |  |  |
| NFS service                       | Yes   |  |  |
| Rsync service                     | Yes   |  |  |
| S3 configuration service          | Yes   |  |  |
| S.M.A.R.T monitoring service      | Yes   |  |  |
| SMB service                       | Yes   |  |  |
| SNMP service                      | Yes   |  |  |
| SSH (incoming connections)        | Yes   |  |  |
| TFTP service                      | Yes   |  |  |
| Network UPS service               | Yes   |  |  |
| WebDAV access service             | Yes   |  |  |

|  | RAID LEVELS / VOLUME LAYOUTS   |  |
|--|--|--|
| Stripe   | Supported with at least one disk   |  |
| Mirror   | Supported with at least two disk   |  |
| <b>Z1</b>  | Supported with at least three disk, allows for one disk to fail  |  |
| 72   | Supported with at least four disk, allows for two disks to fail  |  |
| <b>Z3</b>  | Supported with at least five disk, allows for three disks to fail  |  |
| Log device   | Supported with at least one dedicated device   |  |
| Cache device   | Supported with at least one dedicated device   |  |
| DATA REDUCTION   |  |  |
| Thin Provisioning  | Yes  |  |
| Compression  | Yes  |  |
| Clones   | Yes  |  |
| Deduplication  | Yes  |  |
|  | STORAGE MANAGEMENT   |  |
| Maximum internal volumes   | 512  |  |
| Maximum iSCSI targets  | 32   |  |
| Maximum iSCSI LUNs   | 256  |  |
| iscsi lun  | Clone/snapshot support   |  |
|  | FILE SHARING CAPABILITY  |  |
| Recommended local user accounts:   | 4096 (Can be increased without an additional license)  |  |
| Recommended local groups:  | 512  |  |
| Recommended shared folders:  | 512  |  |
| Recommended concurrent SMB/NFS/AFP/FTP connections:                              | 1000   |  |
|  | COMPATIBLE OS AND BROWSER  |  |
| UNIX   | Yes  |  |
| Linux  | Yes  |  |
| Windows 7 Desktop and above  | Yes  |  |
| Windows Server 2008 and above  | Yes  |  |
| FreeBSD  | Yes  |  |
| MacOS  | Yes  |  |
| Supported browser  | Mozilla Firefox, Google Chrome, Microsoft Internet Explorer, Apple Safari  |  |
|  | SURVEILLANCE STATION   |  |
| Maximum IP cameras:  | No Limit. Maximum depends on hardware configuration, camera resolution, number of streams, and stream bandwidth. |  |
| VIRTUAL MACHINE MANAGER  |  |  |
| Run various virtual machines on NAS, including<br>Windows, Linux, or Virtual DSM | Yes  |  |
|  | HIGH AVAILABILITY MANAGER  |  |
| Support for snapshots  | Yes  |  |
| HIGH PERFORMANCE   |  |  |
| Intelligent read and write caches  | Yes, (HDD supported, recommended SSD)  |  |
|  |  |  |

<sup>\*</sup> Specifications above are subject to change without notice. Actual product specifications may vary. Raw capacity estimated when used with 16TB disks.

 $\mbox{*All}$  specifications are subject to change without notice.



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